

Field Description	
Insurer name	Humana Health Plan, Inc.
DBA name	
Reporting quarter	0119
Contact person	Paul Toebbe
Insurer's telephone number	5024762946
First line of mailing address	321 West Main St / WFP 7-E
Second line of mailing address	
City	Louisville
State	KY
ZIP Code	40202
NAIC number	95885
NAIC group number	0119
Federal tax ID number	611013183
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	97.52%

Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.

99.28%

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	33,776	188,767	36,917	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within the claims payment timeframe.	98.85%	99.31%	99.53%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe.	1.02%	0.60%	0.36%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated thirty-one (31) to sixty (60) days after claims payment timeframe.	0.11%	0.08%	0.11%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty-one (61) to ninety (90) days after claims payment timeframe.	0.01%	0.01%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within the claims payment timeframe.	81.61%	86.11%	85.53%	

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe.	0.18%	0.22%	0.21%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment timeframe.	0.03%	0.02%	0.02%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment timeframe.	0.00%	0.01%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe.	0.00%	0.00%	0.00%	
Amount of interest paid	\$1,251.36	\$171.01	\$4.50	\$1,426.87
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe.	97.38%	97.69%	98.92%	

Description	Hospital		Physician		All Other excluding RX		Total	
	of Claims	Total \$ of Claims	of Claims	Total \$ of Claims	of Claims	Total \$ of Claims	of Claims	Total \$ of Claims
Total claims received in the reporting quarter	33,776	\$57,759,384.75	188,767	\$22,781,541.10	36,917	\$3,933,246.17	259,460	\$84,474,172.02
Total Clean Claims received	33,776	\$57,759,384.75	188,767	\$22,781,541.10	36,917	\$3,933,246.17	259,460	\$84,474,172.02
Total clean claims Adjudicated within claims payment timeframe	33,388	\$54,094,850.33	187,457	\$21,644,353.93	36,742	\$3,845,928.95	257,587	\$79,585,133.21
Total clean claims Adjudicated 1 to 30 days after claims payment timeframe	346	\$2,604,016.19	1,137	\$930,700.62	134	\$67,057.56	1,617	\$3,601,774.37
Total clean claims Adjudicated 31 to 60 days after claims payment timeframe	38	\$1,059,104.17	154	\$199,516.98	39	\$20,259.66	231	\$1,278,880.81
Total clean claims Adjudicated 61 to 90 days after claims payment timeframe.	4	\$1,414.06	17	\$6,027.50	1	\$0.00	22	\$7,441.56
Total clean claims Adjudicated more than 90 days after claims payment timeframe.	0	\$0.00	2	\$942.07	1	\$0.00	3	\$942.07
Total Clean Claims that have not yet been Adjudicated	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Amount of Interest paid	34	\$1,251.36	46	\$171.01	24	\$4.50	104	\$1,426.87
Total Clean Claims received during reporting quarter that were Paid	27,636	\$43,125,139.26	163,008	\$16,956,420.16	31,664	\$2,474,816.11	222,308	\$62,556,375.53
Total clean claims Paid within claims payment timeframe	27,563	\$41,994,279.07	162,540	\$16,565,039.53	31,575	\$2,448,143.38	221,678	\$61,007,461.98
Total clean claims Paid 1 to 30 days after claims payment timeframe	62	\$867,738.45	417	\$374,980.03	78	\$18,056.63	557	\$1,260,775.11
Total clean claims Paid 31 to 60 days after claims payment timeframe	9	\$262,613.43	36	\$12,043.03	9	\$8,616.10	54	\$283,272.56
Total clean claims Paid 61 to 90 days after claims payment timeframe.	1	\$143.86	12	\$3,352.33	1	\$0.00	14	\$3,496.19

Total clean claims Paid more than 90 days after claims payment timeframe.	1	\$364.45	3	\$1,005.24	1	\$0.00	5	\$1,369.69
Total clean claims Denied within claims payment timeframe	5,555	\$11,655,881.82	24,294	\$4,820,069.03	5,082	\$1,388,016.88	34,931	\$17,863,967.73
Total clean claims Denied 1 to 30 days after claims payment timeframe	42	\$1,091,514.54	365	\$468,203.18	41	\$39,086.39	448	\$1,598,804.11
Total clean claims Denied 31 to 60 days after claims payment timeframe	17	\$961,652.94	112	\$227,862.38	17	\$10,793.00	146	\$1,200,308.32
Total clean claims Denied 61 to 90 days after claims payment timeframe.	1	\$600.00	2	\$571.00	0	\$0.00	3	\$1,171.00
Total clean claims Denied more than 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested within claims payment timeframe	179	\$205,569.77	412	\$104,857.22	36	\$7,013.10	627	\$317,440.09
Total clean claims Contested 1 to 30 days after claims payment timeframe	302	\$503,091.95	479	\$170,966.56	49	\$7,691.42	830	\$681,749.93
Total clean claims Contested 31 to 60 days after claims payment timeframe	42	\$212,766.72	93	\$30,550.57	28	\$5,829.27	163	\$249,146.56
Total clean claims Contested 61 to 90 days after claims payment timeframe.	2	\$3,167.75	2	\$2,041.00	0	\$0.00	4	\$5,208.75
Total clean claims Contested more than 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00

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Reporting quarter	0219
Contact person	Paul Toebbe
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Second line of mailing address	
City	Louisville
State	KY
ZIP Code	40202
NAIC number	95885
NAIC group number	0119
Federal tax ID number	611013183
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	95.80%

Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.

99.24%

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	32,756	177,723	37,010	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within the claims payment timeframe.	98.62%	99.28%	99.59%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe.	1.21%	0.66%	0.36%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated thirty-one (31) to sixty (60) days after claims payment timeframe.	0.16%	0.06%	0.04%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty-one (61) to ninety (90) days after claims payment timeframe.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe.	0.01%	0.00%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within the claims payment timeframe.	81.94%	85.51%	83.93%	

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe.	0.29%	0.20%	0.11%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment timeframe.	0.02%	0.01%	0.01%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment timeframe.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe.	0.01%	0.00%	0.00%	
Amount of interest paid	\$1,251.36	\$171.01	\$4.50	\$1,426.87
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe.	94.92%	97.35%	99.57%	

Description	Hospital		Physician		All Other excluding RX		Total	
	of Claims	Total \$ of Claims	of Claims	Total \$ of Claims	of Claims	Total \$ of Claims	of Claims	Total \$ of Claims
Total claims received in the reporting quarter	32,756	\$57,098,588.37	177,723	\$22,923,945.41	37,010	\$4,649,392.98	247,489	\$84,671,926.76
Total Clean Claims received	32,756	\$57,098,588.37	177,723	\$22,923,945.41	37,010	\$4,649,392.98	247,489	\$84,671,926.76
Total clean claims Adjudicated within claims payment timeframe	32,305	\$52,845,179.05	176,446	\$21,820,790.23	36,859	\$4,597,340.81	245,610	\$79,263,310.09
Total clean claims Adjudicated 1 to 30 days after claims payment timeframe	396	\$2,562,550.70	1,169	\$928,771.17	134	\$46,505.03	1,699	\$3,537,826.90
Total clean claims Adjudicated 31 to 60 days after claims payment timeframe	52	\$1,685,809.03	99	\$172,789.96	15	\$5,146.14	166	\$1,863,745.13
Total clean claims Adjudicated 61 to 90 days after claims payment timeframe.	0	\$0.00	3	\$259.13	1	\$145.00	4	\$404.13
Total clean claims Adjudicated more than 90 days after claims payment timeframe.	3	\$5,049.59	6	\$1,334.92	1	\$256.00	10	\$6,640.51
Total Clean Claims that have not yet been Adjudicated	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Amount of Interest paid	68	\$4,906.99	61	\$232.39	7	\$5.92	136	\$5,145.30
Total Clean Claims received during reporting quarter that were Paid	26,944	\$42,678,447.67	152,355	\$17,205,246.57	31,105	\$2,932,671.02	210,404	\$62,816,365.26
Total clean claims Paid within claims payment timeframe	26,840	\$40,508,309.54	151,967	\$16,750,007.18	31,062	\$2,919,955.43	209,869	\$60,178,272.15
Total clean claims Paid 1 to 30 days after claims payment timeframe	96	\$1,972,061.72	357	\$400,182.47	40	\$10,927.74	493	\$2,383,171.93
Total clean claims Paid 31 to 60 days after claims payment timeframe	6	\$193,197.52	26	\$54,298.87	3	\$1,787.85	35	\$249,284.24
Total clean claims Paid 61 to 90 days after claims payment timeframe.	0	\$0.00	2	\$39.13	0	\$0.00	2	\$39.13

Total clean claims Paid more than 90 days after claims payment timeframe.	2	\$4,878.89	3	\$718.92	0	\$0.00	5	\$5,597.81
Total clean claims Denied within claims payment timeframe	5,201	\$10,692,391.49	23,939	\$4,839,968.12	5,620	\$1,637,456.58	34,760	\$17,169,816.19
Total clean claims Denied 1 to 30 days after claims payment timeframe	49	\$1,418,727.45	311	\$390,397.75	40	\$12,765.56	400	\$1,821,890.76
Total clean claims Denied 31 to 60 days after claims payment timeframe	18	\$1,448,075.11	80	\$158,971.45	19	\$8,045.00	117	\$1,615,091.56
Total clean claims Denied 61 to 90 days after claims payment timeframe.	0	\$0.00	2	\$727.00	1	\$145.00	3	\$872.00
Total clean claims Denied more than 90 days after claims payment timeframe.	3	\$170.70	3	\$616.00	1	\$256.00	7	\$1,042.70
Total clean claims Contested within claims payment timeframe	158	\$199,947.62	363	\$92,820.17	19	\$4,112.03	540	\$296,879.82
Total clean claims Contested 1 to 30 days after claims payment timeframe	336	\$566,560.05	611	\$206,577.48	55	\$17,625.65	1,002	\$790,763.18
Total clean claims Contested 31 to 60 days after claims payment timeframe	47	\$94,268.28	59	\$28,620.87	10	\$2,813.28	116	\$125,702.43
Total clean claims Contested 61 to 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested more than 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00

Field Description	
Insurer name	Humana Health Plan, Inc.
DBA name	
Reporting quarter	0918
Contact person	Paul Toebbe
Insurer's telephone number	5024762946
First line of mailing address	321 West Main St / WFP 7-E
Second line of mailing address	
City	Louisville
State	KY
ZIP Code	40202
NAIC number	95885
NAIC group number	0119
Federal tax ID number	611013183
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	83.94%

Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.

98.95%

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	35,061	190,958	34,056	260,075
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within the claims payment timeframe.	98.48%	98.93%	99.53%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe.	1.30%	0.89%	0.41%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated thirty-one (31) to sixty (60) days after claims payment timeframe.	0.21%	0.18%	0.06%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty-one (61) to ninety (90) days after claims payment timeframe.	0.01%	0.01%	0.01%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within the claims payment timeframe.	79.38%	84.56%	83.36%	

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe.	0.71%	0.34%	0.16%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment timeframe.	0.04%	0.11%	0.04%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment timeframe.	0.01%	0.00%	0.01%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe.	0.00%	0.00%	0.00%	
Amount of interest paid	\$25,928.33	\$612.27	\$198.90	\$26,739.50
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe.	78.85%	96.31%	93.70%	

Description	Hospital		Physician		All Other excluding RX		Total	
	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims
Total claims received in the reporting quarter	35061	69,356,418.15	190958	25,683,126.35	34056	4,081,900.86	260,075	\$99,121,445.36
Total Clean Claims received	35061	69356418.15	190958	25683126.35	34056	4081900.86	260,075	\$99,121,445.36
Total clean claims Adjudicated within claims payment timeframe	34528	57883299.03	188909	23959411.49	33896	3951882.31	257,333	\$85,794,592.83
Total clean claims Adjudicated 1 to 30 days after claims payment timeframe	457	9394328.49	1698	1471817.76	138	74888.63	2,293	\$10,941,034.88
Total clean claims Adjudicated 31 to 60 days after claims payment timeframe	73	2057975.64	336	245622.04	20	54967.41	429	\$2,358,565.09
Total clean claims Adjudicated 61 to 90 days after claims payment timeframe.	3	20814.99	15	6275.06	2	162.51	20	\$27,252.56
Total clean claims Adjudicated more than 90 days after claims payment timeframe.	0	0	0	0	0	0	0	\$0.00
Total Clean Claims that have not yet been Adjudicated	0	0	0	0	0	0	0	\$0.00
Amount of Interest paid	233	25928.33	138	612.27	36	198.9	407	\$26,739.50
Total Clean Claims received during reporting quarter that were Paid	28096	51142723.29	162335	18962741.81	28463	2662713.57	218,894	\$72,768,178.67
Total clean claims Paid within claims payment timeframe	27830	40326995.36	161475	18262448.27	28390	2495029.26	217,695	\$61,084,472.89
Total clean claims Paid 1 to 30 days after claims payment timeframe	249	10630474.82	642	621580.24	56	114385.63	947	\$11,366,440.69
Total clean claims Paid 31 to 60 days after claims payment timeframe	14	164438.12	211	76850.04	15	53136.17	240	\$294,424.33

Total clean claims Paid 61 to 90 days after claims payment timeframe.	3	20814.99	6	1745.49	2	162.51	11	\$22,722.99
Total clean claims Paid more than 90 days after claims payment timeframe.	0	0	1	117.77	0	0	1	\$117.77
Total clean claims Denied within claims payment timeframe	6258	11,616,526.61	26841	5,385,717.36	5458	1,306,104.48	38,557	\$18,308,348.45
Total clean claims Denied 1 to 30 days after claims payment timeframe	110	3,817,361.82	543	781,557.65	52	96,835.62	705	\$4,695,755.09
Total clean claims Denied 31 to 60 days after claims payment timeframe	51	1,882,794.27	165	228,892.56	9	2,273.14	225	\$2,113,959.97
Total clean claims Denied 61 to 90 days after claims payment timeframe.	0	0.00	1	45.00	0	0.00	1	\$45.00
Total clean claims Denied more than 90 days after claims payment timeframe.	0	0.00	1	0.00	0	0.00	1	\$0.00
Total clean claims Contested within claims payment timeframe	224	240,962.05	420	114,021.36	21	3,014.98	665	\$357,998.39
Total clean claims Contested 1 to 30 days after claims payment timeframe	299	526,132.49	556	175,587.83	39	7,864.27	894	\$709,584.59
Total clean claims Contested 31 to 60 days after claims payment timeframe	23	129,917.62	84	29,177.23	14	3,094.80	121	\$162,189.65
Total clean claims Contested 61 to 90 days after claims payment timeframe.	0	0.00	12	5,385.55	0	0.00	12	\$5,385.55
Total clean claims Contested more than 90 days after claims payment timeframe.	0	0.00	0	0.00	0	0.00	0	\$0.00

Field Description	
Insurer name	Humana Health Plan, Inc.
DBA name	
Reporting quarter	1218
Contact person	Paul Toebbe
Insurer's telephone number	5024762946
First line of mailing address	321 West Main St / WFP 7-E
Second line of mailing address	
City	Louisville
State	KY
ZIP Code	40202
NAIC number	95885
NAIC group number	0119
Federal tax ID number	611013183
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	96.95%

Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.

99.29%

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	36,126	197,574	41,649	275,349
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within the claims payment timeframe.	99.01%	99.29%	99.54%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe.	0.89%	0.65%	0.33%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated thirty-one (31) to sixty (60) days after claims payment timeframe.	0.08%	0.05%	0.13%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty-one (61) to ninety (90) days after claims payment timeframe.	0.01%	0.01%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe.	0.01%	0.00%	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within the claims payment timeframe.	82.00%	86.91%	86.66%	

Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP- Dental only
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe.	0.19%	0.22%	0.09%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment timeframe.	0.02%	0.02%	0.05%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment timeframe.	0.01%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe.	0.00%	0.00%	0.00%	
Amount of interest paid	\$2,754.75	\$105.05	\$144.07	\$3,003.87
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe.	96.92%	97.31%	95.26%	

Description	Hospital		Physician		All Other excluding RX		Total	
	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims
Total claims received in the reporting quarter	36,126	\$66,487,272.94	197,574	\$27,101,045.05	41,649	\$6,119,721.39	275,349	\$99,708,039.38
Total Clean Claims received	36,126	\$66,487,272.94	197,574	\$27,101,045.05	41,649	\$6,119,721.39	275,349	\$99,708,039.38
Total clean claims Adjudicated within claims payment timeframe	35,770	\$61,041,667.39	196,177	\$25,665,465.37	41,456	\$5,823,906.00	273,403	\$92,531,038.76
Total clean claims Adjudicated 1 to 30 days after claims payment timeframe	323	\$4,517,395.41	1,287	\$1,296,229.97	139	\$238,990.32	1,749	\$6,052,615.70
Total clean claims Adjudicated 31 to 60 days after claims payment timeframe	28	\$915,833.06	99	\$136,079.42	54	\$56,825.07	181	\$1,108,737.55
Total clean claims Adjudicated 61 to 90 days after claims payment timeframe.	2	\$6,144.59	10	\$3,163.29	0	\$0.00	12	\$9,307.88
Total clean claims Adjudicated more than 90 days after claims payment timeframe.	3	\$6,232.49	1	\$107.00	0	\$0.00	4	\$6,339.49
Total Clean Claims that have not yet been Adjudicated	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Amount of Interest paid	42	\$2,754.75	51	\$105.05	14	\$144.07	107	\$3,003.87
Total Clean Claims received during reporting quarter that were Paid	29,700	\$50,607,379.92	172,180	\$20,968,213.89	36,152	\$3,383,418.03	238,032	\$74,959,011.84
Total clean claims Paid within claims payment timeframe	29,623	\$49,049,571.09	171,710	\$20,403,371.58	36,095	\$3,223,156.70	237,428	\$72,676,099.37
Total clean claims Paid 1 to 30 days after claims payment timeframe	67	\$1,449,175.85	432	\$503,572.45	37	\$118,474.43	536	\$2,071,222.73
Total clean claims Paid 31 to 60 days after claims payment timeframe	7	\$99,375.56	30	\$58,893.57	20	\$41,786.90	57	\$200,056.03

Total clean claims Paid 61 to 90 days after claims payment timeframe.	2	\$6,144.59	8	\$2,376.29	0	\$0.00	10	\$8,520.88
Total clean claims Paid more than 90 days after claims payment timeframe.	1	\$3,112.83	0	\$0.00	0	\$0.00	1	\$3,112.83
Total clean claims Denied within claims payment timeframe	5,844	\$11,007,404.54	23,737	\$5,051,654.21	5,334	\$1,700,294.56	34,915	\$17,759,353.31
Total clean claims Denied 1 to 30 days after claims payment timeframe	67	\$3,198,408.52	431	\$624,513.63	53	\$63,485.76	551	\$3,886,407.91
Total clean claims Denied 31 to 60 days after claims payment timeframe	19	\$745,463.60	77	\$112,332.91	34	\$52,877.45	130	\$910,673.96
Total clean claims Denied 61 to 90 days after claims payment timeframe.	0	\$0.00	2	\$787.00	0	\$0.00	2	\$787.00
Total clean claims Denied more than 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested within claims payment timeframe	202	\$210,831.14	513	\$113,601.55	17	\$2,157.37	732	\$326,590.06
Total clean claims Contested 1 to 30 days after claims payment timeframe	274	\$480,866.93	575	\$202,462.68	37	\$11,533.26	886	\$694,862.87
Total clean claims Contested 31 to 60 days after claims payment timeframe	18	\$233,798.63	57	\$27,170.37	22	\$9,145.54	97	\$270,114.54
Total clean claims Contested 61 to 90 days after claims payment timeframe.	0	\$0.00	1	\$201.81	0	\$0.00	1	\$201.81
Total clean claims Contested more than 90 days after claims payment timeframe.	2	\$3,119.66	1	\$107.00	0	\$0.00	3	\$3,226.66

Field Description	
Insurer Name	CompBenefits Dental, Inc.
D.B.A. Name	
Reporting Quarter	1218
Contact Person	Paul Toebbe
Insurer's Phone Number	5024762946
First Line of Mailing Address	321 W Main St WFP-7
Second Line of Mailing Address	
City	Louisville
State	KY
Zip Code	40202
NAIC Number	11228
NAIC Group Number	119
Federal Tax ID Number	363686002
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	99.84%
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	99.90%

Description	Hospital	Physician	All other providers excluding Pharmacy	LHSBP – Dental Only	
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	0	0	0	3,874	3,874
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment time frame.	0	0	0	99.90%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within one (1) to thirty (30) days after claims payment time frame.	0	0	0	0.08%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within thirty-one (31) to sixty (60) days after claims payment time frame.	0	0	0	0.03%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within sixty-one (61) to ninety (90) days after claims payment time frame.	0	0	0	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment time frame.	0	0	0	0.00%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0	0	0	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	0	0	0	99.89%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment time frame.	0	0	0	0.07%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment time frame.	0	0	0	0.04%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment time frame.	0	0	0		
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment time frame.	0	0	0		
Amount of interest paid	0	0	0		\$0.00
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame.	0	0	0		

Field Description	
Insurer Name	HumanaDental Insurance Company
D.B.A. Name	
Reporting Quarter	1218
Contact Person	Paul Toebbe
Insurer's Phone Number	5024762946
First Line of Mailing Address	321 W.Main St. WFP-7
Second Line of Mailing Address	
City	Louisville
State	KY
Zip Code	40202
NAIC Number	70580
NAIC Group Number	119
Federal Tax ID Number	390714280
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	95.85%
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	98.54%

Description	Hospital	Physician	All other providers excluding Pharmacy	LHSBP – Dental Only	
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	0	0	0	43,152	43,152
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment time frame.	0.00%	0.00%	0.00%	98.54%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within one (1) to thirty (30) days after claims payment time frame.	0.00%	0.00%	0.00%	1.27%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within thirty-one (31) to sixty (60) days after claims payment time frame.	0.00%	0.00%	0.00%	0.13%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within sixty-one (61) to ninety (90) days after claims payment time frame.	0.00%	0.00%	0.00%	0.04%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment time frame.	0.00%	0.00%	0.00%	0.02%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	0.00%	0.00%	0.00%	98.82%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	1.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.13%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.04%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.01%	
Amount of interest paid	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame.	0.00%	0.00%	0.00%	95.85%	

Field Description	
Insurer Name	Humana Health Plan, Inc.
D.B.A. Name	
Reporting Quarter	1218
Contact Person	Paul Toebe
Insurer's Phone Number	5024762946
First Line of Mailing Address	321 W Main St WFP-7E
Second Line of Mailing Address	
City	Louisville
State	KY
Zip Code	40202
NAIC Number	95885
NAIC Group Number	119
Federal Tax ID Number	611013183
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	99.96%
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	99.07%

Description	Hospital	Physician	All other providers excluding Pharmacy	LHSBP – Dental Only	
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	0	0	0	3,350	3,350
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment time frame.	0.00%	0.00%	0.00%	99.07%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within one (1) to thirty (30) days after claims payment time frame.	0.00%	0.00%	0.00%	0.60%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within thirty-one (31) to sixty (60) days after claims payment time frame.	0.00%	0.00%	0.00%	0.09%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within sixty-one (61) to ninety (90) days after claims payment time frame.	0.00%	0.00%	0.00%	0.09%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment time frame.	0.00%	0.00%	0.00%	0.15%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	0.03%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	0.00%	0.00%	0.00%	99.42%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.38%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.08%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0	
Amount of interest paid	\$0.00	\$0.00	\$0.00	0	\$0.00
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame.	0.00%	0.00%	0.00%	1	

Field Description	
Insurer Name	Humana Insurance Company
D.B.A. Name	
Reporting Quarter	1218
Contact Person	Paul Toebbe
Insurer's Phone Number	5025801000
First Line of Mailing Address	500 West Main Street
Second Line of Mailing Address	
City	Louisville
State	KY
Zip Code	40202
NAIC Number	73288
NAIC Group Number	119
Federal Tax ID Number	391263473
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	99.76%
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	99.47%

Description	Hospital	Physician	All other providers excluding Pharmacy	LHSBP – Dental Only	
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	0	0	0	21,227	21,227
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment time frame.	0.00%	0.00%	0.00%	99.47%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within one (1) to thirty (30) days after claims payment time frame.	0.00%	0.00%	0.00%	0.43%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within thirty-one (31) to sixty (60) days after claims payment time frame.	0.00%	0.00%	0.00%	0.08%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within sixty-one (61) to ninety (90) days after claims payment time frame.	0.00%	0.00%	0.00%	0.01%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment time frame.	0.00%	0.00%	0.00%	0.01%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.00%	0.00%	0.00%	0.00%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	0.00%	0.00%	0.00%	99.82%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.15%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.02%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.01%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment time frame.	0.00%	0.00%	0.00%	0.00%	
Amount of interest paid	\$0.00	\$0.00	\$0.00	\$24.00	\$24.00
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame.	0.00%	0.00%	0.00%	99.92%	

Field Description	
Insurer Name	The Dental Concern, Inc.
D.B.A. Name	
Reporting Quarter	1218
Contact Person	Paul Toebbe
Insurer's Phone Number	5024762946
First Line of Mailing Address	321 W Main St WFP-7
Second Line of Mailing Address	
City	Louisville
State	KY
Zip Code	40202
NAIC Number	54739
NAIC Group Number	119
Federal Tax ID Number	521157181
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	98.84%
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	99.15%

Description	Hospital	Physician	All other providers excluding Pharmacy	LHSBP – Dental Only	
Number of Clean Claims received by the insurer, its agent, or designee during the reporting quarter.	0	0	0	87,814	87,814
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	99.15%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within one (1) to thirty (30) days after claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.69%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within thirty-one (31) to sixty (60) days after claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.11%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within sixty-one (61) to ninety (90) days after claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.02%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.02%	
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	#DIV/0!	#DIV/0!	#DIV/0!	0.01%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested with the claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	99.60%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.35%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within thirty-one (31) to sixty (60) days from the end of the claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.07%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested within sixty-one (61) to ninety (90) days from the end of the claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.02%	
Percentage of Clean Claims received during the reporting quarter that were paid and not denied or contested more than ninety (90) days from the end of the claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	0.02%	
Amount of interest paid	\$0.00	\$0.00	\$0.00	\$970.00	\$970.00
For Clean Claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame.	#DIV/0!	#DIV/0!	#DIV/0!	98.84%	